


IMS347	EDClass Terms & Conditions	
Issue number 1		
Approved by Sam Warnes	Date: 29.04.2024	

These Terms and Conditions ("Terms") govern your use of our online alternative provision subscription service ("Service") provided by EDClass ("Provider"). By subscribing to the service and using our website, you agree to be bound by these Terms. If you do not agree to these Terms, please do not use the Service.

1. Subscription

1.1. By subscribing to the Service, you agree to pay the subscription fees specified by the Provider. The subscription fee will be charged via a purchase order once your order form has been signed and verified by the provider, that the form contains the correct details.

1.2. The Provider reserves the right to change the subscription fees or introduce new fees upon giving reasonable notice to subscribers.

1.3. Your subscription to the Service is personal to you/establishment and cannot be transferred or assigned to any other person or entity.

2. Use of Service

2.1. You must be in a position to have authority to sign up to our service and agreed with your finance team that funds have been approved. By subscribing, you confirm that you have checked with your finance team.

2.2. You agree to use the Service only for lawful purposes and in accordance with these Terms.

2.3. You are responsible for maintaining the confidentiality of your account information and for all activities that occur under your account.

2.4. You agree not to share your account credentials with any third party or allow any third party to access the Service using your account.


2.5. The Provider reserves the right to suspend or terminate your access to the Service if it suspects any unauthorized use of your account, including failure of payment within the required time frames.

2.6. The content provided on this website serves as general information and is intended for your personal use only. We reserve the right to modify the content without prior notice.

2.7. Neither we nor any third parties offer any guarantees or warranties regarding the accuracy, timeliness, performance, completeness, or suitability of the information and materials provided on this website for any specific purpose.

2.8. It is your responsibility to ensure that any products, services, or information obtained through this website meet your individual requirements.

2.9. This website contains material that is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.

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2.10. From time to time this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).

2.11. You may not create a link to this website from another website or document without EDClass' prior written consent.

2.12. The provider requires a signed Service Level Agreement ("SLA") to be returned immediately/within reasonable time after an order has been place for an effective collaboration. The status of the SLA does not affect any other terms within these terms and conditions.

2.13. Brand new subscriptions will require an SLA to be signed and returned before access to the site will be given, renewal of subscription requires a signed and returned SLA before the subscription dates are modified.

2.14. For brand new subscriptions, no learners can access the subscription until a fully signed SLA has been returned, this term will not affect any renewal of subscription.

3. Cancellation Policy

3.1. You may cancel your subscription to the Service free of charge up to 14 days after your invoice has been issued.

3.2. Your invoice will be triggered from a signed and completed order form. Service will not start or be reinstated until a signed SLA is returned.

3.3. After 14 days of your invoice being issued, your subscription is confirmed and full payment will be required, regardless of time left within your subscription.

3.4. Upon cancellation, you will continue to have access to the Service until the end of the current subscription. No refunds will be provided for any remaining days of the current subscription.

4. Modifications to Terms

4.1. The Provider reserves the right to modify or update these Terms at any time without prior notice. Any changes to the Terms will be effective immediately upon posting on the Provider's website or through the Service platform.


4.2. Your continued use of the Service after the posting of any revised Terms constitutes your acceptance of such changes.

5. Governing Law

5.1 These terms shall be governed by the construed in accordance with the laws.

6. Contact Information

6.1. If you have any questions or concerns about these Terms or the Service, please contact us at support@edclass.com

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By subscribing to the Service, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.