Extra Safeguarding Processes

Once implemented, EDClass and our staff can deliver high-quality education and support to impact those learners whose behaviours are exploited outside of school. We have numerous safeguarding tools in our online virtual classrooms, which include learners offsite letting us know how they are daily.

Safety Questionnaires - learners will complete a safety questionnaire at the beginning of a session to confirm that they feel safe, have the correct equipment and are ready to learn. The questions can be edited and personalised to suit individual learners.

Alerts - While on the system, learners will have access to an alert button. If at any point there is an emergency or change in circumstances, the learner can use the alert button to alert the relevant staff at your establishment via; email, text and phone call.

Chat Logs - All written, spoken and face-to-face communication between your learners and our tutors are recorded is backed up for safeguarding purposes. All chat logs, videos and audio from your learners and teachers using the virtual classroom are recorded and exported to your establishment.

Screen view - the screen can be viewed by the partner schools and access the streams at any time live.
Safeguarding concerns around poor attendance - Our safeguarding team and account managers will contact schools immediately for any safeguarding or attendance issues.

Tracking everything - Every comment, engagement and communication by your pupils and our staff within the live lessons, recorded sessions and support areas of EDClass are recorded. All of this can be viewed live by the school and are accessible after request. These are reviewed by the Designated Safeguarding Lead officer daily and any issue is reported to the school immediately.

Reports - For progress, attendance and learning can be viewed instantly and can be exported. Inspection reports are automatically downloaded.

Working in partnership to address key government guidance and legislation

EDClass staff enables a partnership to be created so that we can educate learners on specific timetabled pathways. Our unique safeguarding tools have been developed with these learners in mind to give educators the best opportunity to deliver lessons to off-site learners whilst monitoring their behaviour and safety:

We record everything. We save our face-to-face, text and verbal communications directly to your server for child protection and safeguarding. The progress of answers, questions and knowledge are instantly tracked in our live activity tracker. Meanwhile, a manager in charge of EDClass in schools in Multi-Academy Trusts can have eyes on learning to see every learner under the control of the manager, school or MAT account and can view all:

- the teachers' interactions
- sessions delivered
- pre-recorded and e-learning lessons
- the live and written support chat logs
- teaching and learning discussions
- attendance logs
- safeguarding alerts and issues
- every action performed by EDClass staff and pupils
- the live classroom sessions
- any other thing taking place whilst the webcam is recording (for safeguarding purposes!)

Our safeguarding team

Our senior safeguarding team is made up of industry-leading experts who have passed their Designated Safeguarding Lead course, with a strict hierarchy in the processes and reporting system. They have also undertaken the Safeguarding of Vulnerable Adults course. learners can access the support mechanism within EDClass instantly once they are logged on to our online virtual portal classroom and seats. This is where teachers and assistants can be seen live teaching and supporting your learners.